



Excellence is our Passion

GRI Content Index 2015

GENERAL STANDARD DISCLOSURES					
General Standard Disclosures	Title Standard Disclosure	Page / link	Additional comment	Identified omission(s)	Assurance
STRATEGY AND ANALYSIS					
G4-1	Statement from the most senior decision-maker of the organization	SR 2-3; AR 2-11 Foreword			
G4-2	Description of key impacts, risks, and opportunities	SR 6-9; AR 24-27, 106-113 (Risks and opportunities report) Sustainability strategy and management Our sustainability strategy at a glance Focal areas Risks and opportunities report			
ORGANIZATIONAL PROFILE					
G4-3	Name of the organization	SR rear cover; AR rear cover	Henkel AG & Co. KGaA		
G4-4	Primary brands, products, and services	SR 26-43; AR 90-101 Business units Brands & Businesses			
G4-5	Location of the organization's headquarters	SR rear cover; AR rear cover	Henkel AG & Co. KGaA Henkelstraße 67 40589 Düsseldorf Deutschland		

G4-6	Countries where the organization has significant operations	SR inside front cover, 45 Overview of production sites			
G4-7	Nature of ownership and legal form	SR rear cover; AR 31 Legal form / Special statutory features of Henkel AG & Co. KGaA			
G4-8	Markets served	AR 90-101, 124 Henkel around the world: Regional centers			
G4-9	Scale of the organization	SR inside front cover/rear cover, 19, 57; AR 52, 55, 72-73 Henkel around the world: Regional centers Overview of production sites Subcontractors Economic indicators Shares and Bonds International shareholder structure Net assets	The quantity of products provided amounts to 8.79 million tons, 90 per cent of which are produced in our own facilities. The remaining 10 per cent are produced by contract manufacturers.		
G4-10	Total number of employees	SR 58-59; AR 76-77 Employee indicators			√
G4-11	Percentage of total employees covered by collective bargaining agreements	SR 59 Employee indicators			√
G4-12	Organization's supply chain	SR 14; AR 79-80 Purchasing and supplier management Procurement			
G4-13	Significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain	SR 14-18; AR 71-73 Capital expenditures			

G4-14	Precautionary approach	SR 2-3, 18-19, 22-25, Sustainability strategy and management Sustainability stewardship Product safety			
G4-15	Externally developed economic, environmental and social charters, principles, or other initiatives	SR 14-15, 31, 54 Associations and international initiatives			
G4-16	Memberships of associations	SR 14-15, 31, 54 Associations and international initiatives	Our description of initiatives, industry associations and other organizations in the chapters "Purchasing and supplier management", "Laundry & Home Care" and "Stakeholder dialog" of our report lists the most important examples in the context of sustainability. In addition, our global and regional units are involved in local initiatives and networks. In 2015, Henkel did not make any payments to associations and interest groups beyond membership fees.		

IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES

G4-17	Entities included in the organization's consolidated financial statements	SR 56, 60; AR 57 Indicators Scope of report Fundamental principles of the Group			√
G4-18	Defining the report contents	SR 9, 54, 60 Goal for 2030: "Factor 3" Identification of material issues Scope of report			√
G4-19	Material aspects	SR 54 Identification of material issues			√

G4-20	Aspect Boundary within the organization	SR 54	When identifying our material aspects and topics we also defined where within and outside our organization our most significant aspects have an impact. That way we described the boundaries of our material aspects. Impacts are generated where our activities and products significantly influence the environment and society and where external challenges affect our business.		√
G4-21	Aspect Boundary outside the organization	SR 54	See G4-20.		√
G4-22	Effect of any restatements of information provided in previous reports	SR 9, SR 60 Management systems Scope of report	As of this year, we report for the first time according to the GRI G4 standard. To align our reporting with this standard version, we reviewed our material aspects and customized our GRI Content Index accordingly.		√
G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries		Reviewing our material aspects resulted in a restructuring and customization of material aspects and topics in our GRI content index. General reporting boundaries have not changed. Environmental and social indicators are based on the principle of management control. There were no significant changes in our basis data from 2010. Therefore, no modifications were necessary.		√

STAKEHOLDER ENGAGEMENT

G4-24	Stakeholder groups engaged by the organization	SR 52	Our key stakeholder groups are: <ul style="list-style-type: none"> • Customers • Consumers • Suppliers • Employees • Shareholders • Local communities • Government authorities • Associations • Nongovernmental organizations • Politicians • Academia 		√
G4-25	Identification and selection of stakeholders	SR 52 Stakeholder dialog Information exchange	For Henkel everyone, whether a group or an individual, who is directly or indirectly interested in our company or influences our company is a stakeholder. We are open to the exchange with all our stakeholders. We discuss specific questions in a direct dialog with relevant stakeholders.		√

G4-26	Approach to stakeholder engagement	SR 52 Stakeholder dialog Information exchange			√
G4-27	Key topics and concerns that have been raised through stakeholder engagement	SR 52 Stakeholder dialog Information exchange			√
REPORT PROFILE					
G4-28	Reporting period		This report covers the period from January 1 to December 31, 2015.		
G4-29	Date of most recent previous report		The most recent previous sustainability report was published on March 4, 2015.		
G4-30	Reporting cycle	SR 9, 60	The reporting cycle is annual.		
G4-31	Contact point for questions	SR 61 Sustainability Contacts			
G4-32	GRI Content Index		Our 2014 Sustainability Report applies the core option of the GRI guidelines.		
G4-33	Assurance	SR 60 Scope of report External assurance	External assurance of the sustainability report was initiated by the Sustainability Council. The outcome of the assurance engagement will be reported to the Sustainability Council.		
GOVERNANCE					
G4-34	Governance structure	SR 7, 10; AR 31-40, 63 Organization for sustainability Legal form / Special statutory features of Henkel AG & Co. KGaA Organization			
ETHICS AND INTEGRITY					
G4-56	Values, principles, standards and norms of behavior	SR 10-11, AR 63 Codes and standards Sustainability strategy 2030			

SPECIFIC STANDARD DISCLOSURES					
DMA and Indicators	Title Specific Standard Disclosure	Page / link	Additional comment	Identified omission(s)	Assurance
CATEGORY: ENVIRONMENTAL					
ASPECT: MATERIALS & WASTE					
G4-DMA	Disclosures on management approach	SR Inside front cover, 8, 18, 24-25, 33, 39-40, AR 79-80 Raw materials Smart packaging solutions Goal for 2030: "Factor 3" Worldwide optimization programs Procurement	<p>The responsible management of raw materials, and especially the conservation of natural resources and biodiversity, is a prerequisite for sustainability at Henkel. For many decades, we have been using ingredients based on renewable raw materials to optimize the overall characteristics of our products, wherever this is compatible with environmental, economic and social considerations. This way, we want to replace fossil fuel based ingredients in particular. Renewable raw materials are already key ingredients in many of our products, such as soaps, shampoos, glue sticks and wallpapering adhesives. In addition, we are working on increasing the percentage of ingredients based on renewable raw materials - wherever this is possible and reasonable. Regarding the use of palm (kernel) oil in our products, please check the aspect "Renewable palm (kernel) oil".</p> <p>Waste prevention is also a decisive factor in resource preservation. By 2020, we want to reduce our waste volume by 30 percent per ton of product relative to the base year 2010. Worldwide optimization programs such as the new "Henkel Production System" (HPS), which identifies and eliminates any inefficiency along our value chain, support us with this task. In order to reduce the packaging waste that our customers and consumers generate we develop innovative packaging formats.</p>		√

TOPIC: MATERIALS CONSUMPTION AND RENEWABLE RAW MATERIALS					
G4-EN1	Total weight of waste by type and disposal method	SR 25; AR 79 Raw materials Procurement		No disclosures on total weight or volume of materials that are used to produce and package primary products by renewable and non-renewable materials used but disclosure on percentage of renewable raw materials in key product categories.	
TOPIC: PACKAGING AND WASTE, RECYCLING					
G4-EN23	Total weight of waste by type and disposal method	SR 57 Environmental indicators			√
ASPECT: ENERGY & CLIMATE					
G4-DMA	Disclosures on management approach	SR 8, 18-19, 21-22, 27-29, 33-35, 39-40, 42 Goal for 2030: "Factor 3" Worldwide optimization programs Logistics and transport Sustainability stewardship Sustainability measurement Sustainable consumption	The economic, ecological and social consequences of climate change will increasingly give rise to challenges for corporations. Consequently, they are significantly involved in the process of finding and devising efficient solutions. To achieve our efficiency goal "Factor 3" by 2030, we set the interim target to reduce our energy use by 30 per cent per ton of product by 2020. The Henkel approach is to first utilize all opportunities for reducing energy consumption and corresponding CO2 emissions in order to prevent greenhouse gas emissions from the outset. In addition to optimizing production processes we focus on creating a competitive edge by developing energy efficient products and technologies. CO2 compensation is not part of our strategy for reducing CO2 emissions. .	No disclosures on any country, regional, or industry regulations and policies for emissions.	√

G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	SR 6-9, 13, 18-19, 21 Sustainability strategy and management Focal areas Goal for 2030: "Factor 3" Worldwide optimization programs Logistics and transport		No disclosures on the costs of specific actions taken to manage the risk or opportunity.	
TOPIC: ENERGY EFFICIENCY IN PRODUCTION					
G4-EN3	Energy consumption within the organization	SR 57 Environmental indicators	We don't sell energy we generate or feed it back into the grid.		√
G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations		In 2015, Henkel didn't receive any significant fines or non-monetary sanctions for non-compliance with environmental laws and regulations.		
TOPIC: CO₂ REDUCTION UND CO₂ FOOTPRINT					
G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	SR 57 Operational carbon footprint Environmental indicators	Scope 1 CO ₂ emissions from direct energy combustion (coal, gas, oil) are determined by applying the emission factors specifically provided by Öko-Institut e.V. to Henkel and which are based on RAINS 7.52.		√

<u>G4-EN16</u>	Energy indirect greenhouse gas (GHG) emissions (Scope 2)	SR 57 <u>Operational carbon footprint</u> <u>Environmental indicators</u>	<p>Scope 2 CO₂ emissions from purchased energy (electricity, steam and district heating) are determined using for the first time the location-based and the market based method (dual reporting).</p> <p>For the Scope 2 location-based method, the latest available emission factors from the International Energy Agency (IEA) are applied in each reporting period (i.e. CO₂ factors published by the IEA in 2015 are applied to determine 2015 Scope 2 emissions).</p> <p>For the Scope 2 market-based method, Henkel assesses purchased renewable energy against internal quality criteria and applies CO₂ emission factors of zero for these amounts of energy. Determination of market-based Scope 2 emission is going to be further refined. As we purchase energy from renewable sources at some Henkel sites, we recorded an emissions value of 306 thousand metric tons in 2015.</p> <p>Emissions from other greenhouse gases than CO₂ account for less than 1 percent of our Scope 1 and 2 emissions and thus are not deemed relevant for our business.</p>		√
<u>G4-EN19</u>	Reduction of greenhouse gas (GHG) emissions	SR 21, 27-28, 33, 36, 40, 42-43 <u>Logistics and transport</u> <u>Smart packaging solutions</u> <u>Sustainability at Laundry & Home Care</u> <u>Product examples</u> <u>Sustainability at Beauty Care</u> <u>Product examples</u> <u>Sustainability at Adhesive Technologies</u> <u>Product examples</u>			√
<u>G4-EN20</u>	Emissions of ozone-depleting substances (ODS)	<u>Environmental indicators</u>	Methylene chloride, which is used in paint strippers in Great Britain and in the USA, accounts for most of Henkel's consumption of chlorinated hydrocarbons.		

G4-EN21	NOX, SOX, and other significant air emissions	SR 57 Environmental indicators			√ (for emissions of volatile organic compounds)
G4-EN27	Extent of impact mitigation of environmental impacts of products and services	SR 22-30, 32-36, 38-43 Sustainability stewardship Sustainability measurement Sustainable consumption Raw materials Smart packaging solutions Logistics and transport Product examples Product examples			
G4-EN32	Percentage of new suppliers that were screened using environmental criteria	SR 14-17, AR 80-81 Purchasing and supplier management What we expect from our business partners Responsible Supply Chain Process Initiatives for greater sustainability Sustainable Sourcing Policy	In selecting our suppliers and business partners, we also consider their performance in regard to sustainability and environmental criteria. This is based on our globally applicable corporate purchasing standards we defined in 1997 for the first time, our Safety, Health and Environment (SHE) Standards and our new Sustainable Sourcing Policy , which we developed in 2015.		

TOPIC: TRANSPORT AND LOGISTICS

G4-EN17	Other indirect greenhouse gas (GHG) emissions (Scope 3)	SR 21, 57 Operational carbon footprint Environmental indicators	Emissions caused by the transport of products to our customers are determined based on the Cefic Guidelines for Measuring and Managing CO2 Emissions from Freight Transport Operations (2011). Emissions from business travel are determined using the distance-based method as well as standard conversion factors from Defra (2011).		√
G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce	SR 21 Logistics and transport			

ASPECT: WATER & WASTE WATER					
G4-DMA	Disclosures on management approach	SR inside front cover, 7-8, 12-13, 18-19, 22-23, 34-35 Goal for 2030: "Factor 3" Worldwide optimization programs Product safety Sustainability measurement	The Earth's water resources are unequally distributed and are threatened by increasing pollution and overuse. For us, therefore, reducing water consumption during the production and use of our products is an important aim. On the way to our 2030 efficiency goal "Factor 3" we set the interim target to use 30 percent less water per unit produced by 2020 - relative to the base year 2010. In order to identify suitable approaches for achieving improvements, we participate in efforts to develop methods for water footprinting. Since many of our products pass into wastewater after use, their composition has been designed so that their use has the least possible impact on the environment. Wastewater from chemical engineering applications is treated using state-of-the-art technology to remove harmful substances and is then disposed of properly.		√
G4-EN8	Total water withdrawal by source	SR 57 Environmental indicators		No breakdown of water withdrawal by source.	√
G4-EN22	Total water discharge by quality and destination	SR 57 Environmental indicators		No breakdown of water discharge destination, treatment method and planned and unplanned discharges.	√
G4-EN24	Total number and volume of significant spills	Operational incidents at our worldwide production sites	In 2015, there were no significant environmental incidents.		
CATEGORY: SOCIAL					
ASPECT: HEALTH & SAFETY					
G4-DMA	Disclosures on management approach	SR 10-11, 19-25, 49, AR 36-37 Codes and standards SHE Standards Social Standards Health and occupational safety	The health and safety of our employees are top priorities for us. Protecting and promoting health helps individual employees keep in good health and thus also improve quality and productivity. Health protection and health promotion are driven ahead at Henkel through a holistic health management program, for which our Health Procedure sets global minimum standards. This includes medical assistance as required, designing of health-promoting working environments, and		√

		Social services Product safety	<p>targeted programs to promote and maintain health. Henkel Social services offers employees with serious illnesses but also with dependent elderly individual counseling as well as organizational and preventive services.</p> <p>We operate efficient production plants which are safe for our employees, the communities we operate in, and the environment. In order to continuously increase the safety of our employees and plants, we develop new methods and improve existing ones. Effective occupational safety programs as well as regular safety training for our employees are important steps on the road to our overriding goal to make Henkel a zero-accident company. In 2015, 45 managers from 38 sites in 19 countries (Asia, Europe, Africa, Australia, Middle East) were trained in health and safety as part of a SHE (Safety, Health and Environment) leadership training.</p> <p>As a manufacturer of consumer goods it is key for us to ensure that our products are safe for our customers and consumers when used as intended. Our product developers and experts for product safety assess ingredients according to the latest scientific findings and safety data. They continuously track Henkel products on the market and incorporate the insights gained into the assessments.</p>		
TOPIC: OCCUPATIONAL HEALTH & SAFETY					
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	SR 58 Occupational accidents		No breakdown by regions and gender. No disclosures on occupational diseases, lost days and absenteeism.	√

TOPIC: PRODUCT SAFETY AND INFORMATION, ALTERNATIVE TEST METHODS

<p><u>G4-PR1</u></p>	<p>Percentage of significant product and service categories for which health and safety impacts are assessed for improvement</p>	<p>SR 22-24 <u>Product safety</u></p>	<p>All our finished products are subjected to numerous assessments and tests to ensure a high level of safety during production, use, and disposal (see DMA above). Henkel has been carrying out successful research since the early 1980s to develop new methods for testing the safety and compatibility of raw materials and products. Advanced molecular biological methods are used to thoroughly investigate aspects such as the effect of raw materials on human skin cells so that optimized formulations can be developed. As a matter of principle, Henkel only uses animal testing if this is stipulated by legal regulations and there are no accepted alternative test methods available for obtaining the necessary safety data.</p>		
<p><u>G4-PR3</u></p>	<p>Type of product and service information required by the organization’s procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements</p>		<p>All our products are labelled in accordance with applicable local laws and regulations. For example, in the EU in accordance with Cosmetics Regulation, the ingredients of our cosmetic products are listed on the packaging by their INCI name (International Nomenclature of Cosmetic Ingredients). As provided for by the EU Regulation on Detergents, consumers in the EU can find the ingredients of all our Laundry & Home Care products on a dedicated website. Furthermore, we also provide voluntary safety and warning advice to our consumers about possible risks that can ensue even during correct use or foreseeable misuse of the product and provide tips for the safe use of our products.</p>		

ASPECT: SOCIAL PROGRESS					
G4-DMA	Disclosures on management approach	SR 10-11, 12-17, 44-49, 50-52; AR 60-61, 76-78, 80-81 Codes and standards Code of Conduct Social Standards Corporate Standard People Professional development Employee representation Purchasing and supplier management What we expect from our business partners Responsible Supply Chain Process Social engagement Henkel foundations Corporate volunteering Social partnerships Brand engagement	<p>As a local employer and business partner, we make an important contribution to the social progress of society as a whole: We create jobs with fair conditions of employment, provide ongoing training for our employees and customers, and value the diversity of our workforce. In selecting our suppliers, we also consider their performance in regard to sustainability, working conditions and human rights. Our product offers are aligned with local consumer needs and income levels to make the quality of our products accessible to the broadest possible group of people. We also foster the social involvement of our employees and support social projects worldwide together with the Fritz Henkel Foundation. In this way, we stimulate regional economic development, social equality and an improved standard of life worldwide.</p> <p>Long-term, sustainable and fair relationships with our business partners are the basis of our business model. Adhering to and enforcing fair business practices are key priorities of our global compliance activities. The key guidance for this can be found in the Henkel Code of Conduct, which contains the most important principles and behavioral rules as well as concrete guidelines for dealing with potential conflicts of interest. An effective Henkel compliance organization has global responsibility for all preventive and reactive measures to enforce these principles.</p>		√
TOPIC: FAIR WORKING CONDITIONS					
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender, and region	SR 58-59 Employee indicators			√
G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation	Compensation	Fundamentally, all occupational benefits also apply to part-time and fixed-term employees; it is only the employee shareholding program that has limitations for fixed-term employees.		

G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements		In Germany, rules on employee codetermination apply. Locations in other countries are included via the European Works Council. Notice periods correspond to legal requirements or exceed them.		
G4-LA16	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms	SR 10-11 Compliance		Grievances about labor practices filed through our formal compliance line are not recorded separately.	
G4-HR3	Total number of incidents of discrimination and corrective actions taken	SR 10-11 Compliance		No breakdown of compliance-related incidents by type, therefore no specific disclosure on incidents of discrimination.	
G4-HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights		Henkel does not influence in any way employee decision making regarding joining a union or participating in collective bargaining. The Henkel Social Standards guarantee the right to exercise freedom of association and collective bargaining.		

TOPIC: EMPLOYEE DEVELOPMENT

G4-LA9	Average hours of training per year per employee by gender, and by employee category	SR 59 Employee indicators		No breakdown by gender and employee category.	√
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	SR 44-49 Professional development			
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by	SR 49 Assessment and feedback	We assess the performance of our managerial employees (22.6%) in annual talent rounds, called Development Round Tables. Non-managerial employees are assessed every two years in confidential feedback meetings with their superiors.		√

	gender and by employee category				
TOPIC: DIVERSITY					
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	SR 7, 58-59, AR 28-29 Diversity Employee indicators Management Board			√
TOPIC: SUPPLIER RELATIONSHIPS					
G4-LA14	Percentage of new suppliers that were screened using labor practices criteria	SR 16-17 Responsible Supply Chain Process	In selecting our suppliers and business partners we also consider their performance in regard to sustainability and working conditions. This is based on our globally applicable corporate purchasing standards, the Safety, Health and Environment (SHE) Standards that we formulated as early as 1997 as well as our new Sustainable Sourcing Policy from 2015.		
TOPIC: HUMAN RIGHTS					
G4-HR10	Percentage of new suppliers that were screened using human rights criteria	SR 14-17, 49 Purchasing and supplier management What we expect from our business partners Responsible Supply Chain Process Human rights and social standards Sustainable Sourcing Policy	In selecting our suppliers and business partners we also consider their performance in regard to human rights. This is based on our globally applicable corporate purchasing standards, the Safety, Health and Environment (SHE) Standards that we formulated as early as 1997 as well as our new Sustainable Sourcing Policy from 2015. Their implementation is verified through our audit program.		
TOPIC: CORPORATE VOLUNTEERING/SOCIAL ENGAGEMENT					
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs			No percentage disclosure.	

Henkel specific indicator	Total number of projects supported	SR 59 Social Indicators Social partnerships Brand engagement			√
Henkel specific indicator	Number of people supported	SR 59 Social Indicators Social partnerships			√
Henkel specific indicator	Time off from work for employee-initiated projects (days)	SR 59 Social Indicators Corporate volunteering			√
TOPIC: FAIR BUSINESS PRACTICES					
G4-SO4	Communication and training on anti-corruption policies and procedures	SR 10 Compliance	Combating corruption is one of the key focal areas of our global compliance trainings. All Henkel managerial employees worldwide are obliged to complete a compliance training twice a year. In addition, new managerial employees have to complete a compliance onboarding training. Non-managerial employees participate in trainings depending on their operational areas, e.g. in purchasing or sales. All Henkel business partners worldwide receive information on our anti-corruption through our globally applicable corporate purchasing standards.	No percentage disclosure of employees that the organization's anti-corruption policies and procedures have been communicated to, by region and employee category.	
G4-SO5	Confirmed incidents of corruption and actions taken	SR 10-11 Compliance		No breakdown of compliance-related incidents, therefore no disclosure of the total number and nature of confirmed incidents of corruption or of the number of confirmed incidents in which employees were dismissed or disciplined for corruption.	

ASPECT: SUSTAINABLE PALM (KERNEL) OIL

<p>G4-DMA</p>	<p>Disclosures on management approach</p>	<p>SR 25 Sustainability stewardship Raw materials</p>	<p>At Henkel, we use less than 0.2 percent of the palm and palm kernel oil produced worldwide. The majority of palm and palm kernel oil in our products is used indirectly through the ingredients based on these oils (e.g. surfactant in laundry detergents and household cleaners as well as cosmetic products). Though we are at the end of a long supply chain, we strive to ensure that whenever palm and palm kernel oil are used in our products, they are derived from sustainably cultivated sources. We are committed to zero net deforestation by 2020. This means that palm and palm kernel oil that we use should not contribute to deforestation of primary or secondary forests with significant ecological value. We are working with our partners in pilot projects to establish full traceability of palm and palm kernel oils used in ingredients for our products. For the raw materials that contain palm or palm kernel oil and for which we worked with our partners in 2015 to establish traceability, we have achieved a traceability rate of between 67 and 94 percent. We are working with our suppliers to ensure that 100 percent of our demand is Mass Balance-certified (i.e. a controlled mix of sustainable and conventional oil) by 2020. This replaces our previous commitment to cover all product ranges with Book & Claim certificates for sustainable palm and palm kernel oil by 2015. In addition, we are providing targeted support to plantations and smallholders in palm-growing countries to promote sustainable farming practices, improve livelihoods and ensure that sufficient volumes of sustainable oil are available on the market. The Henkel sustainability council is responsible for our palm oil strategy and verifies its progress on a regular basis.</p>		<p>√</p>
<p>Henkel specific indicator</p>	<p>Percentage of mass balanced certified palm (kernel) oil used in our products</p>	<p>SR 25 Raw materials</p>	<p>With our suppliers we have succeeded in ensuring that around 40 percent of the oil is certified according to the mass-balance model (i.e., a controlled mix of sustainable and conventional oil) to date. Furthermore, Henkel successfully completed the first Roundtable of Sustainable Palm Oil audit of its purchasing operations.</p>		<p>√</p>